

## Summary of Program Benefits

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### For Guests

- Safe, homelike shelter where families can stay together.
- Guests cite the caring of volunteers as one of the most important benefits; “I never knew so many people cared.”
- Intensive case management by Director to assist in finding housing and jobs and meeting other needs.
- Guest families secure long-term housing.

### For Volunteers

- Opportunity to help homeless families directly; to make a difference.
- Opportunity to do outreach within their own congregation or a nearby location.
- Wide range of volunteer activities to vary schedules and levels of commitment.
- Opportunity for families to volunteer together.

### For Congregations

- Opportunity for outreach (within the congregation’s own facilities) focusing on the needs of people in the community.
- Opportunity for participation in the community interfaith project.
- Increased sense of community among members as they share the effort.

### For Community

- Cost-efficient mobilization of community resources.
- Does not duplicate services already in the community; works with social service agencies to provide counseling, job training, help with housing search, etc.
- Does not institutionalize shelter as a solution to homelessness.
- Becomes a catalyst for other community initiatives, such as job counseling, parenting workshops, transitional housing, etc.

### 2011 National Program Services Report

Total individuals served	48,392
Percent of guests who are children	56.4% (44.4% are age 5 or under)
Average length of stay (days)	63

#### Housing Status at Exit

Percent of families securing housing	77.3%
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#### Family Composition

Two-Parent Families	28.2%
Female Headed Single Parent Families	61.2%
Male Headed Single Parent Families	5.6%
Other Family Composition/not reported	5%